



5 August 2019

Dear Valued Business Partners and Stakeholders,

LIFTING OF CERTIFICATION SUSPENSION FOR FGV'S SERTING COMPLEX

I am happy to share with you that the Complaints Panel (CP) of the Roundtable for Sustainable Palm Oil (RSPO) has lifted the suspension on FGV's Serting Complex and reinstated its RSPO certification effective 5 August 2019. Thus, FGV's Serting Complex is now in full compliance with RSPO's Principles and Criteria.

The CP made its decision based on the actions implemented by FGV since the suspension of the Serting Complex in November 2018. Furthermore, the CP expressed satisfaction that FGV has fulfilled the major conditions that were laid out for us and is confident FGV will continue to meet the milestones in our action plan. In response to the suspension, FGV had developed an action plan to address the concerns raised by the CP and steps were taken to rectify any gaps in our practices. To date, we have submitted two quarterly progress reports to update RSPO on the implementation of FGV's action plan.

The lifting of the suspension is indeed great news for FGV and reinforces our commitment to sustainable and responsible business practices. FGV will continue to take all necessary measures to entrench respect for human rights throughout our operations and we shall be true to our genesis as an organisation founded on the principles of social equity.

Meanwhile, the RSPO will continue to monitor the implementation of our action plan. FGV is confident in meeting all of RSPO's requirements in this regard.

On behalf of FGV, I would like take this opportunity to thank you for all the support extended to FGV.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'HCF', with a long horizontal flourish extending to the right.

DATO' HARIS FADZILAH HASSAN
Group Chief Executive Officer