

FGV Continues to Empower its Migrant Plantation Workers with E-Wallet System



95 percent of FGV's plantation operations in Peninsular Malaysia have implemented cashless salary payment

KUALA LUMPUR, 18 MARCH 2021 - FGV Holdings Berhad (FGV) continues its initiative in empowering its migrant plantation workers by enabling them to control and manage finances more efficiently.

As the first Malaysian plantation company to pioneer the application of the electronic wallet (e-wallet) system, FGV has implemented cashless salary payments to 95 percent of its plantation operations in Peninsular Malaysia, involving 17,682 migrant plantation workers. The remaining five percent which involves 861 migrant plantation workers will be completed by end of March 2021.



Through the e-wallet system, FGV makes it easier for migrant plantation workers to control and manage their finances more efficiently

264 e-wallet registrations in Sarawak will be implemented through the salary payment of this month. As for Sabah, 10,925 registrations will be implemented simultaneously in early April 2021. This includes migrant plantation workers from FGV Plantations (M) Sdn Bhd, FGV Agri Services Sdn Bhd, Pontian United Plantations Berhad and Yapidmas Plantation Sdn Bhd.

Dato' Haris Fadzilah Hassan, FGV's Group Chief Executive Officer said, digitalised plantation management is one of FGV's efforts in respecting the rights of migrant plantation workers.

"As a responsible company, FGV continues to empower and add benefits for our migrant plantation workers. With full control of their wages without involving middlemen, workers are able to personally control their expenses and account balance through the e-wallet application on their individual mobile phones."

"Besides the cashless payroll system launched last year (using Merchantrade Money mobile application), FGV will be introducing four new e-wallet application features starting April

2021 which include e-grievances, e-attendance, panic button, and e-learning. For e-grievances, migrant plantation workers have the option to channel their grievance at any time. Grievances or complaints can be made in the form of texts, audio or video and will be centrally managed by FGV's One Stop Centre in Gemencheh, Negeri Sembilan," said Haris Fadzilah.



Retailers providing cashless payment services to facilitate the purchase of essential items

Through e-attendance, FGV migrant plantation workers can access information related to attendance and daily tasks. The information is directly coordinated through FGV's centralised database e-Plantation Information Network, which also enables migrant plantation workers to view their performance on a daily basis.

The panic button feature aims to enhance safety and enable the estate management to respond immediately in handling emergency cases or accidents at the workplace. With just a touch of a specific button on the app, FGV's migrant plantation workers are able to send an emergency signal to inform of their location in order to receive assistance.

As for the e-learning feature, it will facilitate migrant plantation workers in accessing the latest information regarding SOCSO's contribution, health and medical benefits,

employment contracts, occupational health and safety, rate for wages and other related facts.

FGV plans to continuously implement improvements for a few more e-wallet digital functions for the benefit of its migrant plantation workers in the future.

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